

COUNCIL MOTION

18 JANUARY 2024

PROPOSED BY: Councillor Pugh

SECONDED BY: Councillor TBC

PUBLIC RESPONSE STANDARDS

This Council recognises the need for good communication with the citizens of this borough and in line with best practice seeks to improve public accountability by

- (a) setting standards for response times to substantive questions raised by the public or councillors
- (b) monitoring, recording and publishing by Council department the extent to which those standards are met

The Council in seeking to achieve this and progress such a scheme without impairing operational effectiveness refers this matter to the relevant Cabinet member and Scrutiny Committee.